

Terms, Condition, Privacy Policy, & Refunds

Agreement between User and www.lovelightandservice.com

Welcome to www.lovelightandservice.com. The www.lovelightandservice.com website (the "Site") is comprised of various web pages operated by Love, Light, & Service Ltd. Co.. www.lovelightandservice.com is offered to you conditioned on your acceptance without modification of the terms, conditions, and notices contained herein (the "Terms"). Your use of www.lovelightandservice.com constitutes your agreement to all such Terms. Please read these terms carefully, and keep a copy of them for your reference.

www.lovelightandservice.com, (website, company, we, us, our, they, he, she, 'Susan Patricia', 'Lightenforcement.com', and all persons, contractors, sister organizations, partnerships, relations, members), is an E-Commerce Site and an in-person and distance healing practitioner and psychic-medium.

What LLS Does

Love, Light, and Service Ltd. provides spiritual products, psychic-mediumship readings, remote viewing, tarot readings, and group entertainment services. All services offered by Love, Light, and Service Ltd. are solely for entertainment, educational and/or spiritual purposes. LLS staff are not doctors or therapists, and therefore do not diagnose or treat medical or psychological ailments, offer medical advice, prescribe drugs, or perform medical procedures on any animal or human. No guarantees are stated or implied. Intuitive readings are not a substitute for medical, financial, legal, or psychiatric care or services. In addition to intuitive guidance clients may receive at their session they are encouraged to seek professional help in these realms, for advice and care. I do not take responsibility for any client that acts upon guidance or advice given during a session. The outcome and responsibility of a client undertaking any guidance given during their session is the sole responsibility of the client. All intuitive readings and their content are subject to the client's interpretation.

Electronic Communications

Visiting www.lovelightandservice.com or sending emails to Love, Light, & Service Ltd. Co. constitutes electronic communications. You consent to receive electronic communications and you agree that all agreements, notices, disclosures and other communications that we provide to you electronically, via email and on the Site, satisfy any legal requirement that such communications be in writing.

Your Account

If you use this site, you are responsible for maintaining the confidentiality of your account and password and for restricting access to your computer, and you agree to accept responsibility for all activities that occur under your account or password. You may not assign or otherwise transfer your account to any other person or entity. You acknowledge that Love, Light, & Service Ltd. Co. is not responsible for third party access to your account that results from theft or misappropriation of your account. Love, Light, & Service Ltd. Co. and its associates reserve the right to refuse or cancel service, terminate accounts, or remove or edit content in our sole discretion.

The United States and Over 18 Use Only

The website is intended only for individuals over the age of 18 residing in The United States. We do not make any representations that this website is appropriate or available for use outside of The United States. If you access the website or any of our Products from outside of The United States, you do so at your own risk and on your own initiative. It is solely your responsibility to ensure compliance with applicable laws in your specific jurisdiction.

Children Under Thirteen

Love, Light, & Service Ltd. Co. does not knowingly collect, either online or offline, personal information from persons under the age of thirteen. If you are under 18, you must have permission of a parent or guardian to order products or services from www.lovelightandservice.com.

Cancellation/Refund Policy

GENERAL PRODUCTS

All products or services purchased on the Love, Light, and Service Ltd. (LLS) Website, email, or in-person are 100% non-refundable. Please be certain before purchasing any product or service. If you are unsure which product or service best fits your needs, please contact me, and I will guide you. I pack the products to ship without breakage. However, if you order a smudge spray product and breakage occurs during shipping or the bottle sprayer malfunctions (rare), please reach out to me within 3 days of receipt of the package (along with photos and/or video), and I will happily work with you to get you a replacement. You may be wondering, why no returns? Because the continual rise in shipping costs makes returning any spray product more costly than simply replacing it.

READINGS

Spirit gives us what we need, not what we want to hear. Refunds will not be given for any customer on the grounds of being unsatisfied or unhappy with any guidance or information given during any psychic or mediumship reading or any other service provided. Once a psychic, mediumship, and/or tarot reading or any other service has been completed, no refund will be given.

Billing takes place 1 week prior to the scheduled reading, and payment must be received within 24 hours of that billing. Things do happen, so if you need to cancel your appointment, you must do so in writing (email or text). If payment has been processed, you may reschedule your reading for another time. If you would rather have a refund, LLS/Susan Patricia will issue a refund with a \$75 cancellation fee. If you need to cancel after the one week notice policy, then it is then up to the discretion of LLS and/or Susan Patricia as to whether it will issue you the refund or default to rescheduling.

DAY OF THE READING

Mediumship and psychic readings are all about the level of frequency that exists at the time of the reading. Sometimes, grief, depression, and other heavy emotions create blockages. If, for any reason, this occurs and LLS/Susan Patricia is not able to provide you with a psychic or mediumship reading or any other service that you have already paid for, LLS and/or Susan Patricia will provide you with a full refund.

All other unforeseen circumstances involving potential refunds are entirely between the customer in question and LLS and/or Susan Patricia will decide accordingly what course of action to take.

EMAIL READINGS

Once your email reading has been completed, you are welcome to ask questions about any of the messages given, for the sake of clarity.

You cannot, however, ask LLS and/or Susan Patricia to tune in again for you with new questions, as this would constitute another reading and you would have to pay for that service.

LLS and/or Susan Patricia is always happy to give clarity on messages already given as a part of her email reading service.

GROUP READINGS

Group readings are booked on a limited basis and usually reserved at least one month ahead of time. Simply reach out to me via my contact page.

Group readings are limited to the local Charlotte, North Carolina area and surrounding suburbs. I limit group readings to 10 people, and I include a short tarot session with each. I charge a fee per person + travel time.

IMPORTANT: Group readings are meant to be for entertainment purposes only. It's understandable that many group events are parties and alcohol is served. Spirits and Spirits don't mix, so I kindly request that the use of alcohol be kept to a minimum. I exercise the right to refuse and/or stop any reading with a person or at an event that I believe is not conducive to loving messages or intent.

Once an appointment is booked and paid for it will not be refunded in the event you decide to cancel. It may be rescheduled only. Refunds will not be issued for anyone person in the group that cancelled an appointment. If a person did not attend the event, s/he does not have the right to schedule another session.

HEALING THERAPY SESSIONS

ALL matters of energy work such as energy therapies and/or spiritual guidance, are not meant to be a substitute for the advice or care of your qualified medical professional. All services, products, personal development tools, session work, and all other modalities available are designed for the purpose of stress reduction, relaxation and spiritual development to educate your mind in forming new, useful beliefs, which will pull you in the direction of your goals.

All information presented or recommended is meant for educational purposes only. If you are unsure about whether you should partake in any session, please consult your general practitioner first.

Reiki, body, and energy tuning therapy sessions are not intended to diagnose, treat, cure, or prevent any disease, nor do they take the place of advice from a licensed healthcare professional nor traditional medical approaches.

Please understand that you play an active role in the successful outcome of your session(s). Results are subjective and not guaranteed. You must be motivated to change and follow through with the process. This includes being in a safe environment where you will not be disturbed and are not operating any machine of any kind (no driving, cycling, treadmill etc.). Clients that agree to healing sessions, also agree to engage with the process. You will see the best results through commitment.

Before taking part in any healing therapy session(s), please ensure that you:

- a) do not suffer from epilepsy, narcissism psychosis, or any contraindications listed on the "[Healing FAQ](#)" page.
- b) will be free from the influence of drugs or alcohol during the course of your session.
- c) provide me with the correct address of your online location for remote sessions.
- d) are in a safe environment and will remain distraction free.
- e) are not operating equipment or machinery of any kind, but instead are sitting or lying comfortably.
- f) in no way fall out of your seat/bed/sofa etc. or hurt yourself during the session, should you be deep in your trance as I cannot be held responsible for your physical positioning.
- g) provide me with a phone number or other means of communication to contact you with in the case of a technology failure.
- h) provide me with a third-party emergency contact number.

HEALING SESSION LATE ARRIVAL POLICY

If you are running late, please let us know as soon as possible. The practitioner will do their best to make a full session available, but this often depends on appointments subsequent to your booking and so cannot be guaranteed and completely up to the practitioner.

If your late more than 15 minutes, the practitioner has the right to cancel your session with a 50% non-refundable session fee. The practitioner will not curtail the fee do to shorter sessions because of your late arrival.

If you were asked to review a document and submit your answers or questions by the time of the appointment, please do so. **NOT RETURNING THE NECESSARY INFORMATION SO THE SESSION (INCLUDED AND NOT LIMITED TO REMOTE SESSIONS), WILL BE TREATED AS A NO NOTICE CANCELLATION.**

Confidentiality

Everything you say will be treated in the strictest confidence with the following exceptions:

- a) ***Self-Harm:*** Your practitioner may need to contact your GP or authorities if it appears that you are suicidal or intend to carry out serious self-harm. This is the law.
- b) ***Abuse or Injury to a Minor:*** Your practitioner is legally required to report any abuse towards a minor to the appropriate authorities should you divulge any such information to me.

Links to Third Party Sites/Third Party Services

www.lovelightandservice.com may contain links to other websites ("Linked Sites"). The Linked Sites are not under the control of Love, Light, & Service Ltd. Co. and Love, Light, & Service Ltd. Co. is not responsible for the contents of any Linked Site, including without limitation any link contained in a Linked Site, or any changes or updates to a Linked Site. Love, Light, & Service Ltd. Co. is providing these links to you only as a convenience, and the inclusion of any link does not imply endorsement by Love, Light, & Service Ltd. Co. of the site or any association with its operators.

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No Unlawful or Prohibited Use/Intellectual Property

You are granted a non-exclusive, non-transferable, revocable license to access and use www.lovelightandservice.com strictly in accordance with these terms of use. As a condition of your use of the Site, you warrant to Love, Light, & Service Ltd. Co. that you will not use the Site for any purpose that is unlawful or prohibited by these Terms. You may not use the Site in any manner which could damage, disable, overburden, or impair the Site or interfere with any other party's use and enjoyment of the Site. You may not obtain or attempt to obtain any materials or information through any means not intentionally made available or provided for through the Site.

All content included as part of the Service, such as text, graphics, logos, images, as well as the compilation thereof, and any software used on the Site, is the property of Love, Light, & Service Ltd. Co. or its suppliers and protected by copyright and other laws that protect intellectual property and proprietary rights. You agree to observe and abide by all copyright and other proprietary notices, legends or other restrictions contained in any such content and will not make any changes thereto.

You will not modify, publish, transmit, reverse engineer, participate in the transfer or sale, create derivative works, or in any way exploit any of the content, in whole or in part, found on the Site. Love, Light, & Service Ltd. Co. content is not for resale. Your use of the Site does not entitle you to make any unauthorized use of any protected content, and in particular you will not delete or alter any proprietary rights or attribution notices in any content. You will use protected content solely for your personal use, and will make no other use of the content without the express written permission of Love, Light, & Service Ltd. Co. and the copyright owner. You agree that you do not acquire any ownership rights in any protected content. We do not grant you any licenses, express or implied, to the intellectual property of Love, Light, & Service Ltd. Co. or our licensors except as expressly authorized by these Terms.

Use of Communication Services

The Site may contain bulletin board services, chat areas, news groups, forums, communities, personal web pages, calendars, and/or other message or communication facilities designed to enable you to communicate with the public at large or with a group (collectively, "Communication Services"). You agree to use the Communication Services only to post, send and receive messages and material that are proper and related to the particular Communication Service.

By way of example, and not as a limitation, you agree that when using a Communication Service, you will not: defame, abuse, harass, stalk, threaten or otherwise violate the legal rights (such as rights of privacy and publicity) of others; publish, post, upload, distribute or disseminate any inappropriate, profane, defamatory, infringing, obscene, indecent or unlawful topic, name, material or information; upload files that contain software or other material protected by intellectual property laws (or by rights of privacy or publicity) unless you own or control the rights thereto or have received all necessary consents; upload files that contain viruses, corrupted files, or any other similar software or programs that may damage the operation of another's computer; advertise or offer to sell or buy any goods or services for any business purpose, unless such Communication Service specifically allows such messages; conduct or forward surveys, contests, pyramid schemes or chain letters; download any file posted by another user of a Communication Service that you know, or reasonably should know, cannot be legally distributed in such manner; falsify or delete any author attributions, legal or other proper notices or proprietary designations or labels of the origin or source of software or other material contained in a file that is uploaded; restrict or inhibit any other user from using and enjoying the Communication Services; violate any code of conduct or other guidelines which may be applicable for any particular Communication Service; harvest or otherwise collect information about others, including e-mail addresses, without their consent; violate any applicable laws or regulations.

Love, Light, & Service Ltd. Co. has no obligation to monitor the Communication Services. However, Love, Light, & Service Ltd. Co. reserves the right to review materials posted to a Communication Service and to remove any materials in its sole discretion. Love, Light, & Service Ltd. Co. reserves the right to terminate your access to any or all of the Communication Services at any time without notice for any reason whatsoever.

Love, Light, & Service Ltd. Co. reserves the right at all times to disclose any information as necessary to satisfy any applicable law, regulation, legal process or governmental request, or to edit, refuse to post or to remove any information or materials, in whole or in part, in Love, Light, & Service Ltd. Co.'s sole discretion.

Always use caution when giving out any personally identifying information about yourself or your children in any Communication Service. Love, Light, & Service Ltd. Co. does not control or endorse the content, messages or information found in any Communication Service and, therefore, Love, Light, & Service Ltd. Co. specifically disclaims any liability with regard to the Communication Services and any actions resulting from your participation in any Communication Service. Managers and hosts are not authorized Love, Light, & Service Ltd. Co. spokespersons, and their views do not necessarily reflect those of Love, Light, & Service Ltd. Co..

Materials uploaded to a Communication Service may be subject to posted limitations on usage, reproduction and/or dissemination. You are responsible for adhering to such limitations if you upload the materials.

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No compensation will be paid with respect to the use of your Submission, as provided herein. Love, Light, & Service Ltd. Co. is under no obligation to post or use any Submission you may provide and may remove any Submission at any time in Love, Light, & Service Ltd. Co.'s sole discretion.

By posting, uploading, inputting, providing or submitting your Submission you warrant and represent that you own or otherwise control all of the rights to your Submission as described in this section including, without limitation, all the rights necessary for you to provide, post, upload, input or submit the Submissions.

No Warranties

Your use of this website and any Products is entirely at your risk, as the website and our Products are provided on an “as is” and “as available” basis. We do not make any express or implied warranties or representations relating to the website, its content and our Products, including but not limited to warranties of title, merchantability, fitness for a particular purpose and non-infringement of third parties’ rights. We also do not make any express or implied warranties or representations that the website will operate without error or that the website, the servers relied on, our Products and any content is free from computer viruses or other potentially harmful or destructive features. Some jurisdictions do not permit the exclusion of certain warranties. As such, some of the exclusions referenced in this section may not apply to you.

Third Party Accounts

You will be able to connect your Love, Light, & Service Ltd. Co. account to third party accounts. By connecting your Love, Light, & Service Ltd. Co. account to your third party account, you acknowledge and agree that you are consenting to the continuous release of information about you to others (in accordance with your privacy settings on those third party sites). If you do not want information about you to be shared in this manner, do not use this feature.

International Users

The Service is controlled, operated and administered by Love, Light, & Service Ltd. Co. from our offices within the USA. If you access the Service from a location outside the USA, you are responsible for compliance with all local laws. You agree that you will not use the Love, Light, & Service Ltd. Co. Content accessed through www.lovelightandservice.com in any country or in any manner prohibited by any applicable laws, restrictions or regulations.

Indemnification

You agree to indemnify, defend and hold harmless Love, Light, & Service Ltd. Co., its officers, directors, employees, agents and third parties, for any losses, costs, liabilities and expenses (including reasonable attorney's fees) relating to or arising out of your use of or inability to use the Site or services, any user postings made by you, your violation of any terms of this Agreement or your violation of any rights of a third party, or your violation of any applicable laws, rules or regulations. Love, Light, & Service Ltd. Co. reserves the right, at its own cost, to assume the exclusive defense and control of any matter otherwise subject to indemnification by you, in which event you will fully cooperate with Love, Light, & Service Ltd. Co. in asserting any available defenses.

Arbitration

In the event the parties are not able to resolve any dispute between them arising out of or concerning these Terms and Conditions, or any provisions hereof, whether in contract, tort, or otherwise at law or in equity for damages or any other relief, then such dispute shall be resolved only by final and binding arbitration pursuant to the Federal Arbitration Act, conducted by a single neutral arbitrator and administered by the American Arbitration Association, or a similar arbitration service selected by the parties, in a location mutually agreed upon by the parties. The arbitrator's award shall be final, and judgment may be entered upon it in any court having jurisdiction. In the event that any legal or equitable action, proceeding or arbitration arises out of or concerns these Terms and Conditions, the prevailing party shall be entitled to recover its costs and reasonable attorney's fees. The parties agree to arbitrate all disputes and claims in regards to these Terms and Conditions or any disputes arising as a result of these Terms and Conditions, whether directly or indirectly, including Tort claims that are a result of these Terms and Conditions. The parties agree that the Federal Arbitration Act governs the interpretation and enforcement of this provision. The entire dispute, including the scope and enforceability of this arbitration provision shall be determined by the Arbitrator. This arbitration provision shall survive the termination of these Terms and Conditions.

Class Action Waiver

Any arbitration under these Terms and Conditions will take place on an individual basis; class arbitrations and class/representative/collective actions are not permitted. THE PARTIES AGREE THAT A PARTY MAY BRING CLAIMS AGAINST THE OTHER ONLY IN EACH'S INDIVIDUAL CAPACITY, AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY PUTATIVE CLASS, COLLECTIVE AND/ OR REPRESENTATIVE PROCEEDING, SUCH AS IN THE FORM OF A PRIVATE ATTORNEY GENERAL ACTION AGAINST THE OTHER. Further, unless both you and Love, Light, & Service Ltd. Co. agree otherwise, the arbitrator may not consolidate more than one person's claims, and may not otherwise preside over any form of a representative or class proceeding.

Liability Disclaimer

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PUNITIVE, INCIDENTAL, SPECIAL, CONSEQUENTIAL DAMAGES OR ANY DAMAGES WHATSOEVER INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOSS OF USE, DATA OR PROFITS, ARISING OUT OF OR IN ANY WAY CONNECTED WITH THE USE OR PERFORMANCE OF THE SITE, WITH THE DELAY OR INABILITY TO USE THE SITE OR RELATED SERVICES, THE PROVISION OF OR FAILURE TO PROVIDE SERVICES, OR FOR ANY INFORMATION, SOFTWARE, PRODUCTS, SERVICES AND RELATED GRAPHICS OBTAINED THROUGH THE SITE, OR OTHERWISE ARISING OUT OF THE USE OF THE SITE, WHETHER BASED ON CONTRACT, TORT, NEGLIGENCE, STRICT LIABILITY OR OTHERWISE, EVEN IF LOVE, LIGHT, & SERVICE LTD. CO. OR ANY OF ITS SUPPLIERS HAS BEEN ADVISED OF THE POSSIBILITY OF DAMAGES. BECAUSE SOME STATES/JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, THE ABOVE LIMITATION MAY NOT APPLY TO YOU. IF YOU ARE DISSATISFIED WITH ANY PORTION OF THE SITE, OR WITH ANY OF THESE TERMS OF USE, YOUR SOLE AND EXCLUSIVE REMEDY IS TO DISCONTINUE USING THE SITE.

Termination/Access Restriction

Love, Light, & Service Ltd. Co. reserves the right, in its sole discretion, to terminate your access to the Site and the related services or any portion thereof at any time, without notice. To the maximum extent permitted by law, this agreement is governed by the laws of the State of South Carolina and you hereby consent to the exclusive jurisdiction and venue of courts in South Carolina in all disputes arising out of or relating to the use of the Site. Use of the Site is unauthorized in any jurisdiction that does not give effect to all provisions of these Terms, including, without limitation, this section.

You agree that no joint venture, partnership, employment, or agency relationship exists between you and Love, Light, & Service Ltd. Co. as a result of this agreement or use of the Site. Love, Light, & Service Ltd. Co.'s performance of this agreement is subject to existing laws and legal process, and nothing contained in this agreement is in derogation of Love, Light, & Service Ltd. Co.'s right to comply with governmental, court and law enforcement requests or requirements relating to your use of the Site or information provided to or gathered by Love, Light, & Service Ltd. Co. with respect to such use. If any part of this agreement is determined to be invalid or unenforceable pursuant to applicable law including, but not limited to, the warranty disclaimers and liability limitations set forth above, then the invalid or unenforceable provision will be deemed superseded by a valid, enforceable provision that most closely matches the intent of the original provision and the remainder of the agreement shall continue in effect.

Unless otherwise specified herein, this agreement constitutes the entire agreement between the user and Love, Light, & Service Ltd. Co. with respect to the Site and it supersedes all prior or contemporaneous communications and proposals, whether electronic, oral or written, between the user and Love, Light, & Service Ltd. Co. with respect to the Site. A printed version of this agreement and of any notice given in electronic form shall be admissible in judicial or administrative proceedings based upon or relating to this agreement to the same extent and subject to the same conditions as other business documents and records originally generated and maintained in printed form. It is the express wish to the parties that this agreement and all related documents be written in English.

Changes to Terms

Love, Light, & Service Ltd. Co. reserves the right, in its sole discretion, to change the Terms under which www.lovelightandservice.com is offered. The most current version of the Terms will supersede all previous versions. Love, Light, & Service Ltd. Co. encourages you to periodically review the Terms to stay informed of our updates.

Contact Us

Love, Light, & Service Ltd. Co. welcomes your questions or comments regarding the Terms:

Love, Light, & Service Ltd. Co.
Fort Mill, South Carolina 29708

Email Address:

lovelightandservice@gmail.com
susan@lovelightandservice.com

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